In March 2016, Cornell University Library conducted a survey to gauge how its resources and services support graduate students’ research, learning and teaching needs. The more than 2,400 respondents also helped identify areas of need. Here are some highlights from the survey’s rich data.

Nearly all respondents said the Library contributes to their success.

- **100%** HUMANITIES
- **99%** LIFE SCIENCES
- **97%** PHYSICAL SCIENCES AND ENGINEERING
- **97%** SOCIAL SCIENCES

Graduate students in all disciplines said library services were adequate or more than adequate to meet their needs.

- **93%** WALK-IN RESEARCH OR REFERENCE HELP AT THE REFERENCE DESK
- **93%** ASK A LIBRARIAN SERVICES (CHAT OR EMAIL)
- **92%** RESEARCH OR REFERENCE HELP BY APPOINTMENT
- **91%** HELP WITH COPYRIGHT QUESTIONS
- **88%** WORKSHOPS ON CITATION MANAGEMENT, GIS, ETC
- **88%** ASSISTANCE WITH SYSTEMATIC REVIEWS
- **86%** RESEARCH DATA MANAGEMENT

Survey shows the Library is essential to the University’s mission of advancing excellence

- “The push is clearly toward online content, and here Cornell has remained excellent at providing superior access to online journal articles. Your Get It Now links on Google Scholar are fantastic and extremely helpful.” - Mechanical Engineering

- “I love Cornell library and librarians! Everyone I have had contact with for research or teaching help has been wonderful and approachable. Thank you!” - Comparative Literature

- “I love the help with research function and really appreciate all the support the library staff gave me during my MBA. Thank you.” - MBA

- “I love Cornell library and librarians! Everyone I have had contact with for research or teaching help has been wonderful and approachable. Thank you!” - Comparative Literature
Some respondents pointed to gaps in existing collections.

Graduate students rely heavily on electronic collections, but also continue to use print materials.

<table>
<thead>
<tr>
<th>Collections</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>DATABASES</td>
<td>93%</td>
</tr>
<tr>
<td>EJOURNALS</td>
<td>92%</td>
</tr>
<tr>
<td>EBOOKS</td>
<td>85%</td>
</tr>
<tr>
<td>PRINT COLLECTIONS</td>
<td>77%</td>
</tr>
</tbody>
</table>

Librarians are great, invaluable collaborators. Do not let faculty and students dismiss the libraries because they believe they can get everything in digital, or delivered to their offices (they forget where it is housed, and ‘how’ it got to their offices). Keep on improving digital access, and research help.

THANK YOU.
- Natural Resources

Excellent university, excellent library. Love you!
- Operations Research and Information Engineering

For questions, please contact Zsuzsa Koltay
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Additional data and interactive survey results via the QR code or at: tabsoft.co/2axWtod

Respondents identified multiple challenges, both in and beyond the Library.

![Pie chart showing various challenges](chart.png)